



## **Licensed Officials Virtual Clinics FAQs**

**With the LO clinics going virtual in 2021, below are some answers to frequently asked questions to help ensure you get the most out of your clinic experience.**

1. ***How do I register for the virtual clinic?*** You will register for the clinic through the [USHJA website](#) just as you would if it was the traditional in-person clinic.
2. ***Will it be like a “regular” clinic?*** Absolutely! The same high-quality curriculum and engaging discussions will take place, all led by expert clinicians.
3. ***Do I have to attend all the sessions of the clinic?*** Yes, to obtain clinic credit you must attend all sessions in their entirety.
4. ***What about the testing?*** Testing will be online and will commence at the end of the clinic (if required by license) via your membership portal on the USHJA website.
5. ***What is the cost?*** The virtual platform is the same price as the in-person session.
6. ***Are printed notebooks still available?*** Yes, printed notebooks are still available for purchase, and can be shipped to your home.
7. ***Do I need to appear on screen?*** Yes, for verification you will need to appear on screen.
8. ***What are my tech requirements?*** A tablet (iPad or similar), laptop, or desktop computer with both video and audio capabilities.
9. ***What are my connectivity needs?*** Reliable, high-speed internet. Your connection should be able to stream Netflix or similar content.
10. ***What happens if I lose connectivity in the middle of the clinic?*** Contact the USHJA Licensed Officials Education Coordinator immediately for assistance at 859-225-6705.
11. ***What happens if I need to cancel my registration?*** The USHJA refund policy will still be in effect, which is located on the USHJA website on the [Licensed Officials Calendar](#) page. Contact the Licensed Officials Education Coordinator at least 30 days before your registered clinic to transfer to another clinic if there is an open spot.

**For additional questions, please reach out to [loeducation@ushja.org](mailto:loeducation@ushja.org)**